Vontobel
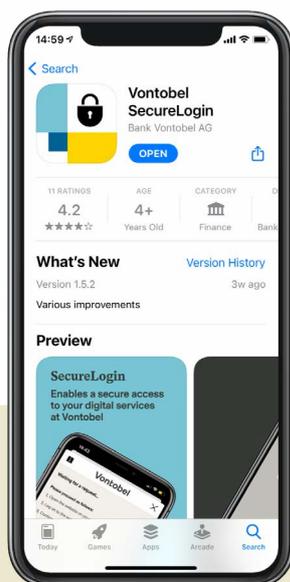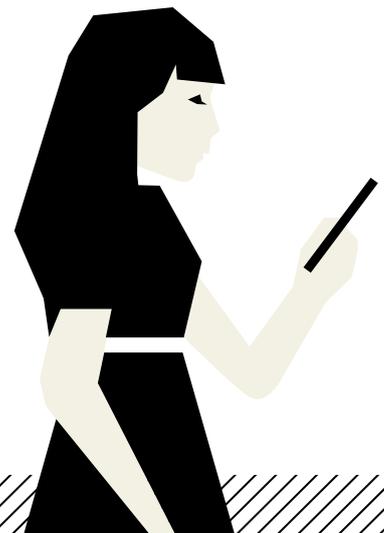
"Vontobel SecureLogin" app
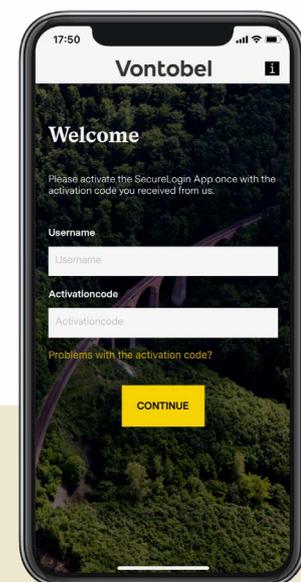
Instructions for activating e-banking

You will need the Vontobel SecureLogin app to use our e-banking solution in a browser (such as Firefox) on your desktop or laptop computer.

To activate the app, you will need a smartphone or tablet, your computer and the two letters sent to you by Vontobel that contain your **username**, **initial password** and activation code.
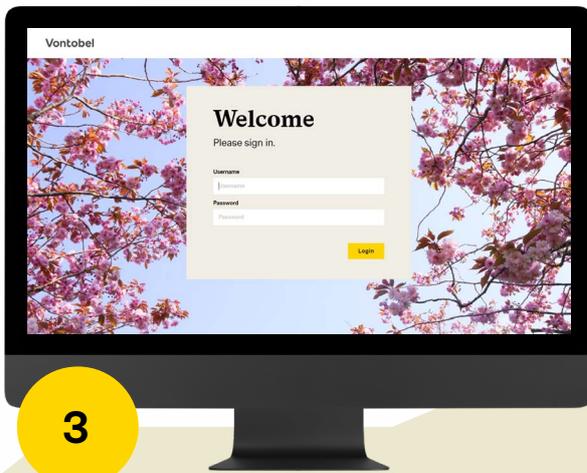
It takes only a few steps to enter the world of Vontobel Wealth e-banking.

1

Go to the App Store or Google Play Store on your smartphone or tablet and download the Vontobel SecureLogin app.
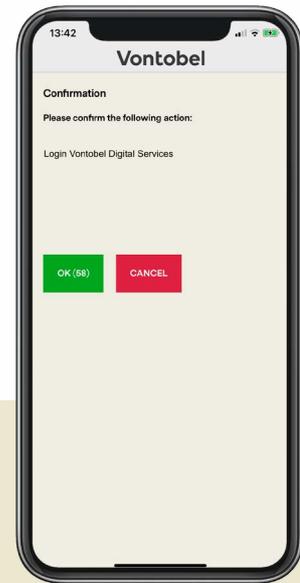
2

Enter your username (bv number) and activation code. When you select "Continue", your smartphone or tablet will wait for a login request.
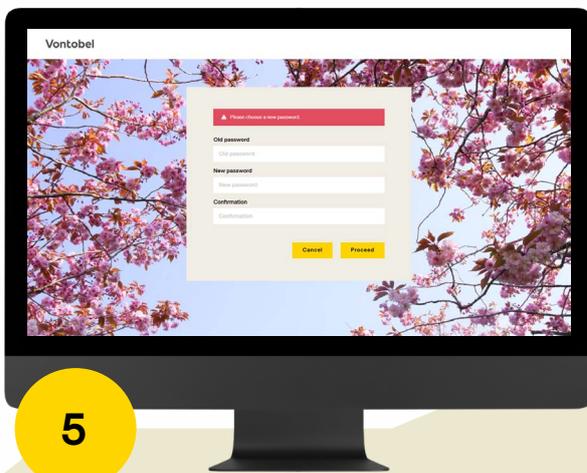
3

Now switch to your computer and go to the website **vontobel.com/login**. Enter your username and initial password. Select "Login".

4

You will receive a login request on your smartphone. Tap "OK" to confirm your login.

5

You will be asked to enter your initial password on the computer and then change it immediately (at least 8 characters, upper- and lower-case letters, at least one number and one special character). Re-enter the new password and click "Proceed" to confirm.

6

The app is now activated. From now on, you can log in at any time by entering your username and personal password on your computer.

Hotline
Monday to Friday 8:00 a.m. to 6:00 p.m. (CET)

In Switzerland (toll free)   T 0800 700 780
International calls (toll free)   T +800 7000 78 00
International calls (charges apply) T +41 58 283 66 00
E-Mail   hotline@vontobel.com
Website   vontobel.com/help

The complete information, including a series of video tutorials, is available at vontobel.com/help where you will also find additional info on data protection and security.

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